North West Virtual Event

KQUIP CELEBRATIONS AND COVID-19 LESSONS LEARNED

INTRODUCTION

The aim of the event was for the North West renal community to celebrate improvements for our patients pre - COVID-19; and to collectively process, reflect and learn from COVID-19.

This newsletter will outline key recommendations highlighted during the event and support the region to be prepared for the coming months.

Today, the North West Renal Network priorities lie in

- Establishing and sustaining a renal North West NHS England ODN
- Quality Improvement projects to align with Renal Service Transformational Programme
- Building COVID-19 resilience
- Workforce planning
- Maintaining multi-professional working
- Building upon peer support

KEY RECOMMENDATIONS

Transplant First Regional overview lessons learned:

- Have a look at your resources teams with dedicated infrastructure (e.g. dedicated transplant coordinators) to support Transplant First had greater engagement and produced better results.
- To sustain improvement work, the Transplant First network needs to be re-established and improvements moving forward should be feed into the Renal North West NHSE ODN
- Standardise pathways

MAGIC regional overview lessons learned:

- All patients should have a pre cannulation assessment with documented score
- All patients should have an individualised care plan
- Re-establish MAGIC network and continue measurement, sharing improvements and challenges with the Renal North West NHSE ODN

Safely Delivering Dialysis:

- Coordination with transport providers, delivering of unit level plans for transport using risk assessment tools
- Improve staff recruitment and retention by developing a renal workforce strategy
- Spread the advanced care planning project from Preston across the region

Safely Restarting Transplant and Vascular Access:

- Maintain renal transplant and vascular access surgery capability using risk assessment, screening and safe resilient pathways with escalations plans in place
- Consider face to face consultations alongside using remote clinics
- More medical PD insertion training

Remodelling Outpatient Care:

- More involvement and planning with primary care colleagues
- Measure Patient Activation Measure (PAM), health literacy, Patient Reported Outcome Measures (PROM) and Patient Reported Experience Measures (PREM)
- Every unit to develop remote kidney care monitoring



KOulP

NHS England and NHS Improvement

Programme of the event

Introduction

KQuIP Celebrations Transplant First MAGIC

COVID-19 Lessons Learned Safely Delivering Dialysis Safely Restarting Transplant Remodelling Outpatient Care

Launch of Regional QI Project Home Therapies