

Transform AKC- For the best patient experience



Summit Update

Pilot site unit name: Kilmarnock



Area for improvement

(& why are you focussing on that?)



Project aim:

Record Clinical Frailty Scale (CFS) for >90% patients known to the AKC Service in A+A with eGFR < 20, by 31st December 2025



frailty



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RESULTS BY YEAR

33,501 results



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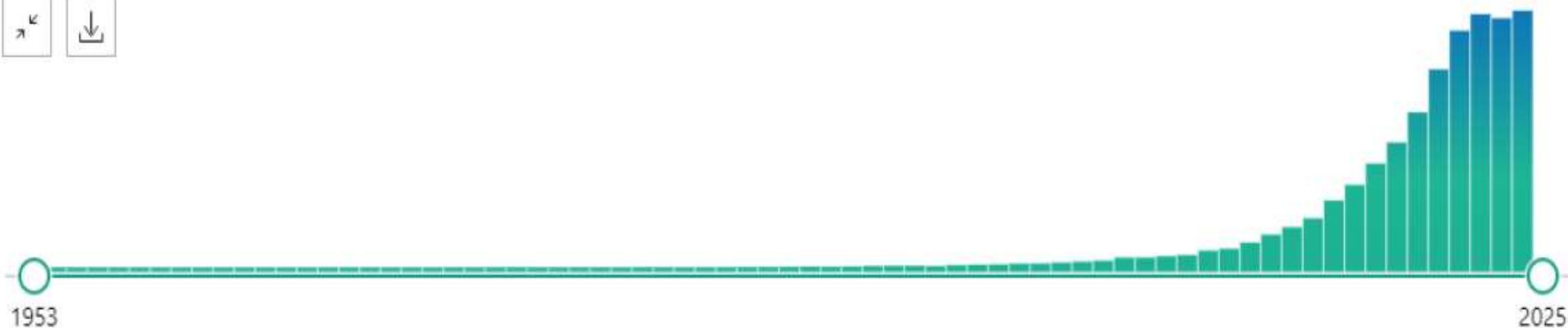
of 3,351



1953



2025



Area for improvement

(& why are you focussing on that?)



Frailty:

- Frailty is dynamic and most commonly follows a downward trajectory in people with advanced kidney disease
- Frailty may respond to intervention
- Frailty is not routinely assessed in AKC
- AKC- frailty info may inform shared decision making, support treatment choices/ transitions

Rockwood Clinical Frailty Scale

Clinical Frailty Scale*



1 Very Fit – People who are robust, active, energetic and motivated. These people commonly exercise regularly. They are among the fittest for their age.



2 Well – People who have **no active disease symptoms** but are less fit than category 1. Often, they exercise or are very **active occasionally**, e.g. seasonally.



3 Managing Well – People whose **medical problems are well controlled**, but are **not regularly active** beyond routine walking.



4 Vulnerable – While **not dependent** on others for daily help, often **symptoms limit activities**. A common complaint is being "slowed up", and/or being tired during the day.



5 Mildly Frail – These people often have **more evident slowing**, and need help in **high order IADLs** (finances, transportation, heavy housework, medications). Typically, mild frailty progressively impairs shopping and walking outside alone, meal preparation and housework.



6 Moderately Frail – People need help with **all outside activities** and with **keeping house**. Inside, they often have problems with stairs and need **help with bathing** and might need minimal assistance (cuing, standby) with dressing.



7 Severely Frail – **Completely dependent for personal care**, from whatever cause (physical or cognitive). Even so, they seem stable and not at high risk of dying (within ~ 6 months).



8 Very Severely Frail – Completely dependent, approaching the end of life. Typically, they could not recover even from a minor illness.



9. Terminally Ill - Approaching the end of life. This category applies to people with a **life expectancy <6 months**, who are **not otherwise evidently frail**.

Scoring frailty in people with dementia

The degree of frailty corresponds to the degree of dementia. Common **symptoms in mild dementia** include forgetting the details of a recent event, though still remembering the event itself, repeating the same question/story and social withdrawal.

In **moderate dementia**, recent memory is very impaired, even though they seemingly can remember their past life events well. They can do personal care with prompting.

In **severe dementia**, they cannot do personal care without help.

* 1. Canadian Study on Health & Aging, Revised 2008.
2. K. Rockwood et al. A global clinical measure of fitness and frailty in elderly people. CMAJ 2005;173:489-495.

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Learning so far...

(About systems, stakeholders, patients, from the process map)



- Systems:
 - Secure database, record serial CFS and standardise recording of treatment decisions, run report weekly and evaluate monthly
 - Core clinical team to assess and record CFS, AKC nursing team
 - Less than 6% of patients known to AKC have CFS recorded, Feb 2025
- Stakeholders:
 - Patients and their families
 - Renal multi-disciplinary team, nursing and medical staff, hospital management
 - Clarify roles to optimise expertise- IT, Research and Development, Quality Improvement, Clinical

Learning so far...

(About systems, stakeholders, patients, from the process map)



- Patients:
 - Plan significant patient involvement, Patient Focus Group to include AKC, Renal Supportive Care (RSC), haemodialysis, peritoneal dialysis and transplant patients, and their families
 - Patient Support and Advocacy Officer, Kidney Care UK

Taking action: what we have done

(This is what we are going to start doing, ie training needs for team & this is how we are going to measure it).



- AKC service- 'Re-brand' staff and service: AKC/ Advanced Kidney Care Nurse, Team and Service
- Frailty education to Renal Supportive Care Working Group, and Renal team
- Education and training about frailty- core AKC nursing team, 1st Feb 2025:
 - Ottawa Hospital Research Institute- Rockwood Scale Training module
 - British Geriatric Society- eLearning course
 - NHS Specialist Clinical Frailty Network- Training module

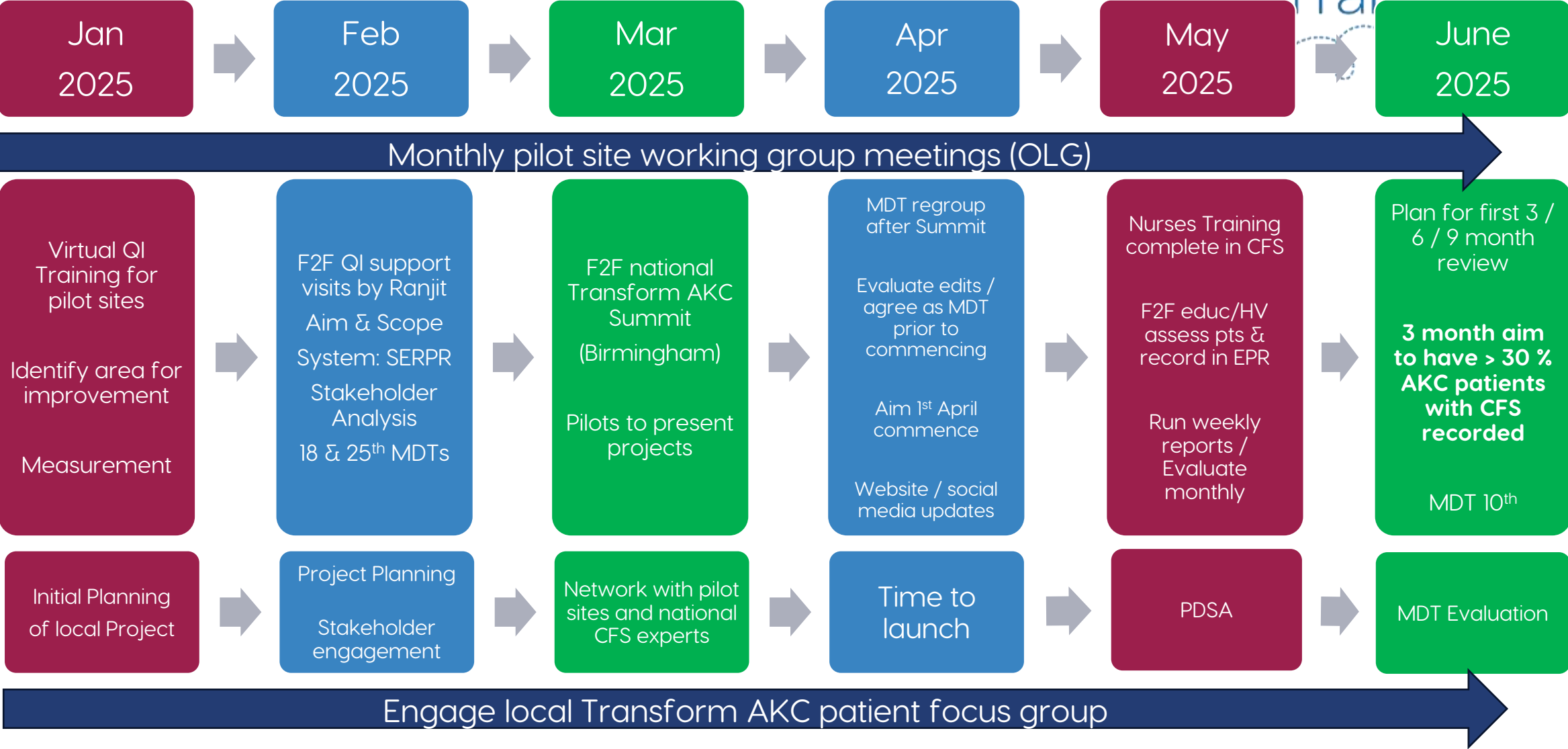
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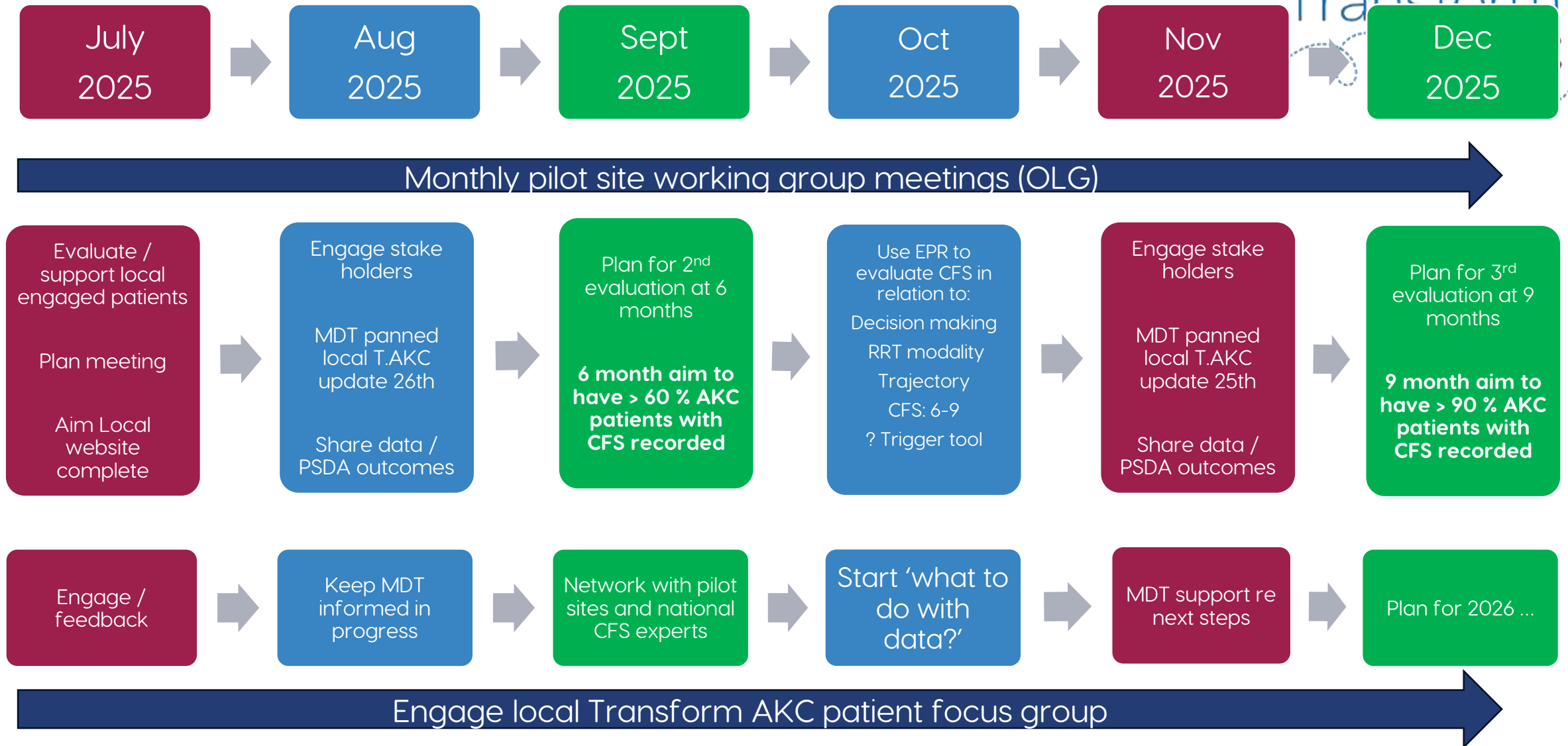


- Communication with wider health and social care services:
 - Ayrshire and Arran website- updated information about renal services which includes AKC webpage
 - Social media- Ayrshire and Arran Renal Services
 - 'Networking' with local Frailty Network, Care of the Elderly Teams
- QI Project Flow Diagram:

Kilmarnock: 2025 Plan



Kilmarnock: 2025 Plan



Patient education

(any changes made to patient education since 3 Dec event)



- Review of all written educational information provided for patients and carers-Ayrshire and Arran AKC and Renal Supportive Care leaflets, and Kidney Care UK material
- Frailty: ageing with kidney problems leaflet, Kidney Care UK
- Information letter regarding frailty assessment in AKC- in progress
- Renal services information, including AKC, update on Ayrshire and Arran website and social media to improve patient and public access to information

