

## Kidney PREM Digital Policy

April 2025

The Kidney PREM is run in partnership Kidney Care UK and the UK Kidney Association. The survey has been developed by professionals, patients and carers and has had input from kidney patient charities such as the National Kidney Federation, Kidney Care UK, and the UKKA Patients' Council. It is collected annually from all patients with kidney disease in the UK, during a collection window of 8 weeks.

The Kidney PREM working group actively promote digital completion of the Kidney PREM. Benefits of digital completion include:

- Improved data quality
- Ability to filter survey questions
- Ability for patients to submit free-text comments
- Reduced environmental impact
- Reduced time and workload for renal unit staff.
- Greater potential for translation services

**There will be no paper versions of the Kidney PREM survey delivered directly to units.**

However, the Team are aware there may be circumstances where it simply isn't possible to complete the survey online with some individuals.

Therefore, to minimise digital exclusion the Kidney PREM team offer the following alternative for people who are unable to use or do not have access to a digital device:

1. During the collection window a printable version of the Kidney PREM survey can be requested by email to [kqip@ukkidney.org](mailto:kqip@ukkidney.org)
2. Units can then print the number of paper surveys needed locally
3. The paper survey can be offered to people who are unable to use or do not have access to a digital device
4. Units should then collect the paper surveys back from patients and enter the data online at [www.kidneycareuk.org/PREM](http://www.kidneycareuk.org/PREM)
5. **You will need to make sure that you have enough volunteers /support staff to enter any paper results via the online survey link before the end of the collection window**
6. Safely destroy the paper copies in line with local IG policies.

We encourage the paper option to be used only as a last resort, if digital completion is unfeasible. Kidney Care UK and the UK Kidney Association cannot accept completed paper surveys, and any received will be returned to the sender.